

Santos Manuel Student Union
California State University, San Bernardino

Non-profit Decision-Making Model

<u>Type of Decision</u>	<u>Size of Decision</u>	<u>Staff</u>	<u>Management</u>	<u>Board of Directors</u>
Policy	Biggest Picture	Input/Implement	Input/Implement	Decision
Program	Big Picture	Input/Implement	Decision	Review
Operational	Day-to-Day	Decision/Implement	Review	Review

Effective administration works as follows:

1. Understanding and accepting of unique roles in the decision-making process
2. Commitment to participate in the process according to role
 - adequate input by those who will NOT make the decision
 - commitment to implement decisions made, even if you don't agree
 - restraint by the decision-maker from intrusion into the implementation role
3. Effective methods for sharing both the "what" and "why" of a decision
4. Adequate opportunity for actual data input for decision-making at each level

adapted from
CSU Northridge - USU Model &
NASPA – National Association for
Student Personnel Administrators
Forum article